



Security Report for Homeowners of Crestmont: September, 2014

Intervention Group responded to **25** calls from Crestmont residents regarding suspicious or unfamiliar vehicles and/or persons. All calls were investigated and cleared. In addition, IGI officers escorted **13** non-residents out of the Crestmont community, all without incident.

There were two home break-ins in Crestmont. One reported to IGI was discovered upon the owner returning home to discover someone had entered through a back door.

Home Alarms

IGI responded to **6** alarm calls. There was no evidence of criminal activity, but rather alarms resulting from sensor malfunctions or user error.

Intervention will promptly respond to any home alarm in concern of person or property but also in the hopes that residents will avoid a City of Oakland false alarm fine. IGI encourages all homeowners with alarms to register for Alarm Response. Contact Nate Cook (502-9653) with any question regarding this service.

Vacation Watch

IG received **10** requests for Vacation Watch; there were zero incidents of crime or attempts while registered homeowners were away.

Vacation Watch is an important benefit and you are encouraged to use the Vacation Watch service if leaving for more than 48 hours. If you are in need of a Vacation Request Form, please refer to your community website.

Vendors

Officers continue to note new vendors and patrol area frequently to ensure the legitimacy of all vendors.

Garage Doors:

IGI officers observed **9** garage doors left open and unattended. We again remind all residents that open garage doors can be an opportunity/invitation for criminal activity.

Area Alerts:

Crime, particularly robbery and burglary, increased in September and, if history repeats, October will see another increase. In addition to the Crestmont burglaries, a strong arm robbery occurred this month on Mountain Blvd. near Lincoln Square.

Three home invasions were close enough: two in and just below the Redwood Heights area, one in Skyline area. In Area 4, residential robberies are up 61% through September.

Please be reminded to always be aware of your surroundings especially when following your routine, i.e., leaving/returning home. Pay attention!

Upper Ridgemont/Campus Drive:

No crimes have been reported. IGI did receive multiple calls regarding unknown and/or suspicious persons or vehicles. IGI has made contact with non-residents in the area claiming to work with the construction crew currently working on Campus Drive. Contact was made with the construction crew and they denied these individuals were working with them. IGI also received a report of suspicious persons wearing masks on Calderwood off Campus Drive area.

Crownridge:

No crimes reported to IGI.

Skyline/Hillcrest:

One residential robbery; entry through back door. No injuries.

One stolen car reported. IGI officer responded and located/confronted individuals in car on a side street off of Skyline Blvd. Suspects ran onto Skyline High property and OPD was directed to their location and took over the incident.

Parkridge:

No crimes reported to IGI.

Monte Vista Villas:

Two auto break-ins. One incident involved a tire being removed, leaving the car on a jack.

Oakland Police Department:

The NCPC meeting for 25Y included a presentation from an OPD Officer currently working with the Secret Service on identity theft. Of particular note:

- All equipment to reproduce credit cards can be purchased legally online.
- Credit card account numbers and names can be purchased online and in bulk.
- Most of the hacking is coming from Europe and all they need to get a social security number and date of birth is your name, city and zip. From there, they can "recreate" your life because every form you have ever completed or any discussions online is "out there" and can be used to re-create and steal your identity.
- "Washing" checks is no longer a big problem because ID thieves only need the account numbers at the bottom of your check to take your money; be cautious to whom you give checks.

The following advice was suggested:

- Monitor your bank and credit card statements routinely.
- Particularly if you use a debit card, set bank alerts to be notified at \$1.00 activity.
- Consider locked mailboxes.
- Use credit card protectors; thieves are now using skimming devices that allow them to capture your credit card information as they walk by you.

Maintaining an excellent working relationship with OPD is extremely important in delivery of service to Crestmont. IG will reach out to the beat officers in continuation of our solid and respectful relationships.

**Please call Dispatch 1-877-272-8765...
for IGI Officer response**